Coverage Crisis
When summertime joys become productivity pains!

1 of 2 surveyed covers for an out-of-office colleague several times a month.

It's eating up a lot of time each day!

37% say getting background information on the tasks that were handed off.
34% say understanding the task’s status.
25% say knowing who to contact to get the job done.

Find out how to fix this at OTRS.com